



Institute of Physics

Sachivalaya Marg, PO-Sainik School, Bhubaneswar-751005

Global Tender Notice No.18/2014-15

Last date of receipt of sealed quotations: up to 3.00 P.M. of 5th November, 2014

Sealed tenders are invited in two-bid format, from Internet Service Providers (ISP) for two separate internet links, each at 64mbps/128mbps dedicated bandwidth, from two different ISP's for a period up to two years with last-mile connectivity to Institute of Physics by optical fibre link. General Terms and Conditions and formats for Technical Bid and Price Bid can be downloaded from the official website of the Institute: www.iopb.res.in.

The Institute reserves the right to accept or reject any or all quotations either in full or part, without assigning any reasons thereof.

DIRECTOR

GENERAL TERMS AND CONDITIONS OF TENDER FOR INTERNET LINK SERVICE

1. The quotation should be sent in two-bid format:
 - (a) Technical bid
 - (b) Price bid

The "Technical Bid" and "Price Bid" should be separately enclosed in sealed envelopes with "Technical Bid for Internet link" and "Price Bid for Internet Link" written on it. Both the bids should be submitted in a sealed envelope, addressed to Director Institute of Physics mentioning "Quotation for Internet Link" on it. In addition, all the envelopes should mention Name of Firm, Tender No, and Due date on it. Every page of the quotation should be signed with date and seal of the firm.

2. The quotation should be submitted in the office of Director before due date and time .
3. The Technical Bid should contain:
 - (a) Copy of PAN card, TIN/VAT clearance certificate, Service Tax Registration Certificate.
 - (b) Compliance to:
 - (i) Technical specifications in prescribed format.
 - (ii) Up time guarantee and compensation for degradation / disruption of link
 - (iii) Terms of payment.
4. The Price Bid should contain:
 - (a) Annual rate for 64mbps/128mbps dedicated (1:1) bandwidth.
 - (b) Cost of onetime installation and laying of optical fiber cable, if required.
 - (c) Taxes on (a) and (b)
 - (d) Cost of internet link service for one and for two years inclusive of tax.
5. The Internet Service Provider (ISP) should have national presence with Point Of Presence (POP) in several states. A brief profile of the firm with schematic drawing showing POP and connectivity to Global Network should be submitted.
6. Two internet link service will be taken from two different ISP's with two separate last-mile connectivities to Institute of Physics.

FORMAT FOR TECHNICAL BID FOR INTERNET LINK SERVICE

SI No	Description	Compliance / Deviation
1.	Serial No of Quotation and Date	Serial No : Date:
2	Name of the Firm	
3	Address of the Firm	
4	PAN No	
5	Service tax registration No	
6	TIN No	
7	Your firm is : (a) Category "A" Internet Service Provider with nation-wide presence (required). (b) ISO 2700X and TL-9000 Certified. (Certificate to be attached)	
8	Address of local office in Bhubaneswar:	
9	Name, telephone and e-mail of technical person to be contacted for maintenance of the link (Service escalation). (a) Level - I (b) Level - II	(a) Name : Mobile no : Email : (b) Name : Mobile no : Email :
10	(a) Schematic diagram depicting optical fiber link from local point of presence to Institute of Physics diagram attached: (Yes/No) (b) Redundancy in the link, if any, :(Yes / No) (c) Time required to lay and commission link: Maximum 2 months	
11	Number of Internet IP address to be provided : 32 (required)	

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Date:

Authorized Signature:

Seal of firm:

Name:

SI No	Description	Compliance / Deviation								
12	<p>Up time guarantee with auto-monitoring of bandwidth in %time and compensation for break or degradation of link:</p> <p>(a) Up time required at full bandwidth : 99.95%</p> <p>(b) Compensation for break/degradation of internet link on monthly outage</p> <table border="1"> <thead> <tr> <th><u>Service uptime</u></th> <th><u>Credit / Compensation</u></th> </tr> </thead> <tbody> <tr> <td>99.95% to 99.90%</td> <td>1:1 (One hour free link at full bandwidth for one hour degradation of link)</td> </tr> <tr> <td>99.89% to 98.50%</td> <td>1:2</td> </tr> <tr> <td>Less than 98.50%</td> <td>1:5</td> </tr> </tbody> </table>	<u>Service uptime</u>	<u>Credit / Compensation</u>	99.95% to 99.90%	1:1 (One hour free link at full bandwidth for one hour degradation of link)	99.89% to 98.50%	1:2	Less than 98.50%	1:5	
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99.89% to 98.50%	1:2									
Less than 98.50%	1:5									
13	<p>Terms and conditions of Internet link service :</p> <p>(a) Period of contract : Up to two years</p> <p>(b) Minimum time for renewal / termination of contract: One month</p>									
14	<p>Terms and conditions of payment:</p> <p>(a) Payment will be made annually/half-yearly /quarterly after expiry of the term upon satisfactory performance of the link. Advance payment for the term can be made only upon receipt of bank guarantee for the amount from any nationalized bank (Acceptable / Not acceptable)</p> <p>(b) In case of termination of contract payment will be made on pro rata basis for the period of service given. (Acceptable / Not acceptable)</p>									
15	Brief profile of your firm and diagram showing connectivity to the global network with total bandwidth available, to be attached.									
16	List of organization to which your firm is currently providing Internet link in the range of 64 mbps or higher bandwidth in/around Bhubaneswar, to be attached.									

Date:

Authorized Signature:

Seal of firm:

Name:

FORMAT FOR PRICE BID FOR INTERNET LINK SERVICE

	Description	
1.	Serial No of Quotation and Date	
2	Name of the Firm	
3	Address of the Firm	
4	Basic annual rate exclusive of tax for 64 mbps/128mbps dedicated bandwidth (1:1) with last mile connectivity by optical fiber, terminated at computer center of Institute of Physics. (Survey of site may be done with permission of Director, Institute of Physics, if necessary.)	(64mbps): (128mbps):
5	One time cost of initial installation covering laying of optical fiber cable, supply and installation of rack, equipment etc. required to establish the link, if applicable.	

.Continued on page-2

Date :

Authorized Signature:

Seal of firm:

Name:

	Description	Compliance / Deviation
6	Recurring cost per year for maintenance of the last-mile connectivity , if any	
7	Rate of taxes applicable on above items (4,5,6)	
8	Total cost of the project inclusive of all taxes for the first year, including one-time cost of installation: (4+5+7)	(64mbps): (128mbps):
9	Total Cost of project, inclusive of all taxes for the second year, including recurring cost of maintenance of last mile connectivity for the second year (4+6+7)	(64mbps): (128mbps):
10	Total cost of project for two years inclusive of tax (8+9)	(64mbps): (128mbps):

Date :

Authorized Signature:

Seal of firm:

Name: